

Quality Policy Statement

Carbon Nexus is one of the premier research centres in the field of carbon fibre and composites research.

Carbon Nexus is committed to achieving total customer satisfaction through the implementation of a Quality System conforming to AS/NZS ISO 9001:2015.

We aspire to continually improve our research & development services through a constant focus on our operational and support processes, the training and development of our personnel and by setting improvement objectives in areas that positively influence and contribute towards our Customer Satisfaction Goals:

- Accuracy – Meeting the client's requirement each and every time
- Performance – Offering services which match our client's requirements
- Value – Ensuring our research services provide value for money
- Expertise and knowledge – Trained, competent and experienced carbon fibre personnel
- State-of-the-art carbon fibre processing and testing equipment and facilities

Based on stakeholder inputs, our primary research areas include, but are not restricted to

- Reducing carbon fibre manufacturing costs;
- Improving the performance of carbon fibre;
- Improving the surface treatment of carbon fibres; and
- Recycling of carbon fibres

We are engaged with applications in the aerospace, automotive, and industrial markets.

The Management Team have given their total undertaking to support the Customer Satisfaction Goals above and the effective implementation of the Quality System. Employees, researchers and stakeholders of the Centre will be given every opportunity to participate in the improvement of the Quality Management System and are strongly encouraged to contribute toward the future success of the Carbon Nexus facility.

DJ Buckmaster

Derek Buckmaster
Director
Carbon Nexus, Deakin University

22nd May 2020

Date